

For Immediate Release

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For the 12th consecutive time, over a six year period, the Hampton Inn North, Carmel, IN has achieved an overall “Outstanding” grade on its Hilton brand quality assurance evaluation. This outstanding achievement has been recognized by the brand for the hotel’s consistency in delivery.

“Your team not only set and reached this high standard – but maintained this high level of product and service delivery over time,” Stephen Arnold, Hilton Vice President of Quality Assurance wrote in a congratulatory letter that accompanied a plaque commemorating this award.

In 2008, the property was the number one Hampton Inn in the state. The property has continually been recognized as one of the “Best of the Best” in the Hilton Family of Brands, and has received many laudatory reviews that underscore the team’s continued commitment to providing the ultimate experience in product and service delivery.

The hotel is conveniently located in Hamilton Crossing directly off the Meridian Street corridor at 126th Street and Carmel Drive. In addition to its spacious and comforting guest rooms, the hotel also has two-room and whirlpool suites. The property also offers complimentary wireless Internet access, an indoor pool, exercise room, free “On the House” hot breakfast, and is a member of the Hilton Honors points program. Yet beyond the many remarkable features of the hotel, it is the staff that truly makes the property stand out above all others.

General Manager Radell Green attributes the hotel’s continuing success to the impressive service-driven staff.

“Our team has consistently provided guests with a high level of service, which is reflected in both our service scores and longevity of employment of a lot of our staff,” she said.

Many employees have been team members for at least three years, including the assistant general manager, Rick O’Leary, who has been at the property since its opening

nine years ago, and the head of housekeeping, Flor Aguirre, who has been at the Hampton Inn North Carmel for five years.

“We’re all very proud of this award, but I know our team has definitely earned it,” Green said.

The hotel is locally owned and operated by Schahet Hotels Inc.

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